



### Summary of Information to Include on the Vote.gov Website<sup>1</sup>

- In a prominent location at or near the top of the webpage, provide options to access the website in languages other than English.
    - Options should include, at minimum: Arabic, Bengali, Chinese, French, Haitian Creole, Hindi, Japanese, Khmer, Korean, Portuguese, Russian, Spanish, Tagalog, Vietnamese.
    - Any link to translate Vote.gov should be written out in the relevant languages (for example, “Español” or “中文”).
  - Ask what state an individual resides in and re-direct to their state landing page.
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- After re-directing individuals to their state landing page, provide information about and access to their options to register to vote using state election resources, including:
    - Whether the state has an online voter registration system, and if so, providing the following information:
      - What identification information is needed to use the system.
      - Whether the state website is accessible for individuals with disabilities.
      - Whether the state website is available in languages other than English (this can be listed only on the translated versions of the state landing pages).

Language about the online voter registration system could include:

Your state has online voter registration. Online voter registration can be the easiest and fastest way to register to vote.

- *[If applicable]* To register to vote online, you will need to provide your *[name of state]* Driver’s License or state-issued identification card number.
- *[If applicable]* To register to vote online, you will need to provide the last four digits of your Social Security number.

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<sup>1</sup> For additional details and recommendations, we incorporate by reference the Comment on Federal Register Document #2021-12619 from the ACLU and Demos (Comment ID NIST-2021-0003-0147), *available at* <https://www.regulations.gov/comment/NIST-2021-0003-0147>. In implementing these proposed changes to Vote.gov, we strongly recommend that federal agencies work with a usability expert at every step to advise about how best to incorporate all necessary information in the most efficient and easily understandable way. There are many resources available to help ensure that the design of the Vote.gov portal is user-friendly to the public. These include 18F, a technology and design consultancy for the U.S. Government that is housed within GSA; the U.S. Digital Service; and the Center for Civic Design.

- *[If applicable]* NOTE: Your state’s online voter registration website may not be accessible for people with disabilities. If you need an accessible alternative, see additional voter registration options below.

- After this information, a link directly to the beginning of the state’s online voter registration system should be provided.
- Information about other voter registration options available in their state, including (if applicable) whether their state paper voter registration application is available in languages other than English.

Language about other state options could include:

You can also access a state paper voter registration application or find out how to register to vote in-person by visiting your state election website.

- *[If applicable]* NOTE: Your state’s election website may not be accessible for people with disabilities. If you need an accessible alternative, see additional voter registration options below.

- Option to use the National Mail Voter Registration Form (NMVRF) (except in New Hampshire, North Dakota, and Wyoming).

Language about this option could include:

Even if you do not have the required identification to register online in your state, you can register to vote by completing a National Mail Voter Registration Form (which is available in English and fourteen other languages, and accessible to people with disabilities). Once you finish filling out the form, you will have to print and mail it to the provided address.

- This option should take individuals to a user-friendly portal where they are asked to respond to the specific questions required to fill out the NMVRF, with prompts that are easy to follow and complete.
- During this interaction, information from the General Instructions, Application Instructions, and state-specific instructions of the NMVRF should be provided to all individuals as they go along.
  - It is particularly important to provide information about voter eligibility from the state-specific instructions, as rules vary by state. And it should be explained clearly that only U.S. citizens can register to vote in federal elections.

- It is also important to provide the state-specific information about the identification number requirement of the form. This can be a confusing topic.
- An option to separately print out the General Instructions, Application Instructions, and state-specific instructions of the NMVRF should also be provided.
- Once the NMVRF is filled out, individuals should be provided an option to immediately print out or download the filled-out form. They should also be provided an option to request to have the filled-out form sent to them by email, if feasible.
- An option to request to receive a paper copy of the NMVRF by mail.

Language about the mailing request could include:

If you do not have access to a printer or cannot use your state's online voter registration form, GSA can mail a National Mail Voter Registration Form to your current address.

- [Click here if you would like to receive this form by mail.](#)

- There should be an option to provide a mailing address, and the form mailed should be the shorter version of the NMVRF with only the relevant instructions for that voter's state.
- Individuals should also be able to choose among English and the fourteen additional languages of the NMVRF when they request this form by mail.
- In addition to the general option to request a paper copy of the NMVRF by mail, there should also be an option that is provided only to individuals using a screen reader to request that their pre-filled voter registration form be mailed to their address, with the instructions for providing a signature and mailing the paper form provided in braille.
- Information about Restoration of Voting Rights.
- Information about State Voter Registration Deadlines.
- Information about How to Check Your Voter Registration.